

Key people responsible for safeguarding and protecting children at the Institute and support services in the canton of Geneva

This document is part of the Child Safeguarding and Protection Policy (2023).

A.1: DESIGNATED CHILD PROTECTION STAFF AT INSTITUT FLORIMONT (PREVENTION, TRAINING, REPORTING) AND CONTACT DETAILS

Sean POWER, Director General: Designated Safeguarding Lead for Institut Florimont: spower@florimont.ch

Samuel THOUVENIN, Deputy Director: Deputy Designated Safeguarding Lead for Institut Florimont – sthouvenin@florimont.ch

Carine CAPEL, Head of Maternelle and Primaire (Kindergarten and Primary): Deputy Designated Safeguarding Lead for Institut Florimont – ccapel@florimont.ch

Romain GENTILLEAU, Deputy Head of Maternelle and Primaire (Kindergarten and Primary) : rgentilleau@florimont.ch

Noémi DETRAZ, Psychologist Maternelle and Primaire (Kindergarten and Primary): ndetraz@florimont.ch

Lejla CENGIC, Psychologist for Maternelle and Primaire (Kindergarten and Primary): lcengic@florimont.ch

Charlène COBARRO, Psychologist for Secondaire (Secondary): ccobarro@florimont.ch

Chrystel HUET, School Nurse: chuet@florimont.ch

Caroline STEINMYLLER, School Nurse: csteinmyller@florimont.ch

A.2: SERVICES IN THE CANTON OF GENEVA

Service de protection des mineurs (SPMi) (Child protection service) of the Office de la jeunesse 022 546 10 00 (Monday-Friday 8.30am-12.30pm / 1.30-5.00pm)



Outside of these hours, please contact the UMUS (the mobile social emergency unit) on 022 420 20 20.

https://www.ge.ch/organisation/pole-protection-enfance-jeunesse

Reporting a child protection issue

https://www.ge.ch/signaler-mineur-danger/comment-proceder-signalement

Service de la santé de l'enfance et de la jeunesse (SSEJ) (Genevan child and youth health services)

022 546 41 00 – ssej@etat.ge.ch

Office hours 8am-12pm 1.30-5.00pm

Outside of these hours, please contact the UMUS (the mobile social emergency unit) on 022 420

https://www.ge.ch/organisation/service-sante-enfance-jeunesse

Institut Florimont's doctor (on-call but off-campus)

Dr. Samuel Amselem - Paediatrician Route du Pont Butin 70 1213 Petit-Lancy 022 879 57 00

EMERGENCY SERVICES

144 Ambulance

145 Toxicology centre

117 Police

118 Fire service

147 Free helpline for children and teenagers

POLICE SERVICES

Police (criminal): Vice Squad

Boulevard Carl-Vogt 17-19, 1205 Genève

Responsibility: cases of sexual assault and other sexual offences (if perpetrator is an adult) 022 427 71 60

Police (criminal): Juvenile Squad

Boulevard Carl-Vogt 17-19, 1205 Genève

Responsibility: cases of sexual assault and other sexual offences (if perpetrator is a child) 022 427 73 30

HOSPITAL/MEDICAL SERVICES

Hôpitaux Universitaires de Genève (HUG)

Paediatric emergencies

Avenue de la Roseraie 47, 1211 Genève 14

022 372 45 55 https://www.hug.ch/en/pediatric-admissions-and-emergency

Gynaecological and obstetric emergencies

30 Boulevard de la Cluse, 1211 Genève 14

022 382 68 16 /17 https://www.hug.ch/gynecologie/urgences-gyneco-obstetricale



VICTIM SUPPORT SERVICES

LAVI (loi fédérale sur l'aide aux victimes d'infractions) advisory service, Genève

Offers support to victims of physical and sexual violence (information, advice, financial help for medical care and legal aid).

Centre LAVI Genève, 72 Boulevard Saint-Georges, 1205 Genève

Opening hours: Monday, Wednesday, Thursday and Friday (by appointment only): 8.30am-12.30pm, 1.30-5.00pm | Tuesday: 1.30-5.00pm

022 320 01 02 info@centrelavi-ge.ch www.centrelavi-ge.ch

PSYCHOSOCIAL SUPPORT

CTAS (Centre for child and adolescent victims of sexual abuse)

Purpose: NGO offering psychosocial support to child victims of violence, families and specialist professionals.

Assistance available in French, English and Portuguese.

36, Boulevard St. George, 1205 Genève

022 800 08 50 http://www.ctas.ch

School bullying helpline – État de Genève

https://www.ge.ch/que-faire-cas-abus-harcelement-part-enseignant-responsable-jeunesse

SUPPORT AND ADVICE FOR CHILDREN AND YOUNG PEOPLE

SOS Enfants

022 312 11 12 www.sos-enfants.ch

Juris Conseil Junior

Legal advice for young people https://jcj.ch/fr/juris-conseil-junior 022 310 22 22, Mon-Fri 9.00am-5.00pm

www.147.ch or www.ciao.ch

For children and young people who want advice on family, relationships, friends, sexuality, school and work (sites in French, German and Italian).

https://www.violencequefaire.ch/

For young people who want to talk about love and respect.

https://www.lgbt-helpline.ch/fr/

Information and help on LGBT+ issues

https://stopsuicide.ch/

Information and help to prevent youth suicide in French-speaking Switzerland



A.3: LAWS AND GUIDELINES GOVERNING OBLIGATION TO REPORT SUSPECTED OR PROVEN CASES OF ABUSE AND MISTREATMENT

In accordance with Swiss federal law, a provision on child protection was introduced to the Civil Code and came into force on 1 January 2019. Article 314d states that educators and teachers have a duty to alert child protection agencies if there are clear signs that the physical, psychological or sexual integrity of a child is at risk.

Article 314d of the Swiss Civil Code

The following persons, provided they are not subject to professional confidentiality under the Swiss Criminal Code, are obliged to report to child protection agencies if there are clear indications that the physical, psychological or sexual integrity of a child is at risk and that they cannot identify a solution within the remit of their professional activity: specialists from the fields of medicine, psychology, care services, childcare, education, counselling, faith communities and sport who have regular contact with children;

persons who learn of such a case in their professional capacity.

The duty to notify is fulfilled when a person notifies **their manager**.

The cantons may make provision for further notification obligations.

Existing laws in the Canton of Geneva govern the duty to report suspected cases of child mistreatment.

Article 34 of the Law implementing the Swiss Civil Code and other federal civil laws, which came into force on 1 January 2013

The following persons are bound by the obligation to alert the child protection service: **faith leaders and members of faith communities, health professionals, schoolteachers, instructors in religious, sports and recreational activities**, local civil servants, police officers, social workers, **educators, psychologists working in an educational setting**, occupational therapists and speech and language therapists.

The duty to report a situation involving a minor is fulfilled when the person **notifies the child protection service**.

In 2018 the Canton of Geneva adopted the Loi sur l'enfance et la jeunesse (Law on childhood and youth). At the request of private educational establishments, it was amended In November 2022 to include the possibility for private schools to request the intervention of the Département de l'instruction publique (public education, training and youth dept.) in complex mistreatment cases requiring urgent medical assessment.



Article 18 paragraph 3 of the Loi sur l'enfance et la jeunesse (Law on childhood and youth) of the Canton of Geneva (LEJ) (2018 amended in 2022).

As requested by private schools, authorising operation under the public education law of 17 September 2015, the department can intervene in complex mistreatment cases requiring urgent medical assessment.

In 2019, Geneva's public education, training and youth department adopted a directive on the role and responsibilities of private schools in detecting and reporting child protection cases. This directive was later amended to align with the new Article 18.3 of the Law on childhood and youth.

In the directive applicable to Institut Florimont, every private school employee must report suspected or proven child protection cases to the Director who must address the case in consultation with the médecin répondant (school's doctor). As the person authorised to operate a private school, the Director is mandated to monitor these situations and if necessary escalate them to the Service de la protection des mineurs (SPMI) directly, or with the support of the Service de santé de l'enfance et de la jeunesse (SSEJ) if required.

Directive produced by Geneva's Département de l'instruction publique: "Enfants en danger et écoles privées", 2019 and 2023 (2023 version pending approval)

- a) In view of the foregoing, **any private school employee** who receives information on situations indicating mistreatment must immediately notify the authorised person, the school Director, who will first address the situation in consultation with the médecin répondant (school's doctor).
- b) In their role as person authorised to operate a private school, the **school Director** is mandated to monitor these situations and if necessary escalate them to the Service de la protection des mineurs (SPMI) directly, or with the support of the Service de santé de l'enfance et de la jeunesse (SSEJ) if required.